WINGS MOBILE TICKETING GUIDE

HOW TO ACCESS YOUR TICKETS

HOW TO ACCESS YOUR ACCOUNT

1. Visit **am.ticketmaster.com/spectacor/** using mobile phone or desktop. Tap the "Sign In" icon in the top right corner.

2. **Click** the icon in the top right of your screen and sign in using your email address/password.

3. **Select** the icon at the top left corner of the page and click "My Events" to view your upcoming tickets.



HOW TO VIEW YOUR TICKETS

- 1. **Select** the specific ticket you would like to view.
- 2. Swipe to view each dynamic barcode.
- 3. Add the tickets to Apple Wallet or Google Pay for ease of entry.



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HOW TO TRANSFER YOUR TICKETS







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3. **Select** the seats you would like to transfer and tap "Continue".



4. **Enter** the recipient information and tap "Transfer".

1.**Select** the specific ticket you would like to transfer.

2. **Tap** the "..." button and select Transfer.

HOW TO ACCEPT YOUR TICKETS

1. **Click** on the "Accept Tickets" link in the email sent by Comcast Spectacor.

 Sign in or create an account.
 Be sure to use the email address that received the transfer offer.

3. The tickets are now in your account and ready to be managed.

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| < Inbox | Sign In to Wells Fargo Center × Powered by <i>ticketmaster</i> | You accepted 1 ticket(s). Show More |
| (8) My Account | Important Account Update | |
| It's Time: Accept Your Tickets Now | You can now use the same email and password for both your Wellie Forgo Center ticket account and your Ticketmaster account. Wellis Forgo Center ticket holder? Use your | |
| just sent you 1 Wells Fargo Center ticket(s). | existing email to sign in and update your password if prompted. New here? Use your Ticketmaster email and | |
| Accept Tickets | possword. Learn More | |
| Accept by Sat • Dec 16, 2023 • 04:00 PM | Email Address | Albany FireWolves vs Philadelphia Wings Sat - Dec 16, 2023 - 01:00 PM Philadelphia, PA — Wells Famo Center |
| How to Accept Your Transfer | Possword | |
| | SHOW | Get Your Tickets Ready |
| On your smartphone, tap the Accept Tickets button above. | Remember Email Forgot Password? | tickets to Apple Wallet to beat busy network connections. |
| Sign in to your Wells Fargo Center account using your Ticketmaster email and password, or create an account, to accept using fielder. | By continuing post this page, you open to the Terms of Use and understand that information will be used us described in our Privacy Policy | My SafeTix™ — — MORE |
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| New Message | | Sec 118, Row 10, Seat 1 > |
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HOW TO SELL YOUR TICKETS

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1.**Select** the event you would like to sell, then tap "..." button and select "Sell".



2. **Select** the seats you would like to sell and tap "Continue".



3. **Set** the list price per ticket and tap "List Ticket".

 Return to the tickets tab at am.ticketmaster.com/spectacor/ to exchange your tickets.



2. **Select** the event that you would like to exchange.

3. **Tap** the "..." button and select exchange.

4. **Select** the seats you would like to exchange and tap Continue.

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| San Diego Seals vs Philadelpi | hia Wings |
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Add to Cart

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5. **Select** the event you would like to exchange into from the list of eligible events.



- 6. **Click** into a section on the seating map to view all available inventory.
- 7. Select the seats you would like and click Add to Cart.

Selected Seats

am.ticketmaster.com

Section 119 Row 16 Seat 6

Full New - AM

Ticket Price

\$18.00



8. **Review** the details of your shopping cart and click Continue.

 Review the ticket details of your exchanged event and the cost summary and click submit to complete the exchange



HOW TO RETURN TICKETS

 Return to the tickets tab at am.ticketmaster.com/spectacor/ to return your tickets.

2. **Select** the event that you would like to return for account credit.

3. **Tap** the "..." button and select return.



HOW TO RETURN TICKETS

1. **Select** the tickets you are looking to return for account credit and click Continue.

2. **Select** the option to Return to 2024-25 Account Credit.

3. **Review** the details of your return and click Submit.

4. Account Credit can be used to purchase additional or upgraded tickets to any game during the 2024-25 season.



BRING A FRIEND VOUCHER

1. On the My Events tab, scroll down and select Wings Bring a Friend Voucher.

2. **Tap** the "..." button and select exchange.

3. **Select** the amount of vouchers you would like to use for an upcoming game and click Continue.



BRING A FRIEND VOUCHER



4. **Select** the event you would like to exchange into from the list of eligible events.



5. **Select** the seats you would like and click Add to Cart.



6. **Review** the details of your shopping cart and click Continue.



7. **Review** the details of your exchange and click Submit.

HOW TO ACCESS YOUR DISCOUNT CARD

1. On the My Events tab, scroll down and select Wings STM Discount

2. **Select** your tickets to view each dynamic barcode

3. **Add** the tickets to Apple Wallet or Google Pay for ease of entry.





