

Comcast Spectacor | Suspension - FAQs

Date: March 12, 2020

Have NLL games been paused?

At this time, the NLL has decided to pause games for an indeterminate amount of time. As more information becomes available in the coming weeks, we will communicate with all current ticket holders.

What is the Wings ticket refund policy?

As a result of the NLL's announcement, Wings Single Game Ticket Buyers (online and phone purchasers who secured tickets directly through the Wings), Group Buyers, Season Ticket Members and other plan holders will receive credit for all postponed games included in their package. This credit will be applied to rescheduled games when play resumes.

Will the tickets I purchased be valid for rescheduled games?

Tickets that have been issued for future games may be valid on rescheduled dates. We will communicate valid ticket details when game information is confirmed. We appreciate your patience and understanding while rescheduled dates are being determined.

I purchased tickets through a resale site. Will I receive a refund?

All tickets purchased through a resale (e.g. StubHub, Vivid Seats, Ticketmaster Exchange, etc) will be subject to the refund policy of each respective ticket marketplace. Please contact their customer service departments for more information.

Does this affect other Wings events?

Effective immediately, all Philadelphia Wings events will be paused until play resumes for the NLL season. This includes the Turf Row Member meet and greet, Pre-Game Turf Times, and Wings Sales events. Information on new dates and times will be communicated when determined.

How does this affect group tickets for upcoming games?

For groups that purchased Wings tickets for an upcoming game and were scheduled to participate in a pre-game or half time activity, you will receive a credit for a future game. You will be contacted when rescheduled dates are determined.

How does this affect 2020-21 Season Ticket Renewal?

Information regarding renewals for 2020-2021 season will be sent out once decisions have been made around postponed games for the current 2019-2020 season.

Are other Wells Fargo events going on as planned?

The NBA and NHL have paused games for an indeterminate amount of time. All Wells Fargo Center events thru March 31 have been postponed. We will communicate updates as they become available.